

## COURSE TITLE: An Approach to Product Safety Culture







- Pre-reading / Pre-course activities
- Welcome, communication and housekeeping
- Product safety culture concept and it's importance
- BRCGS Standards requirements and the function of a product safety plan within a QMS

- The link between behaviour and culture
- How to measure culture tools and techniques
- Developing an action plan and staff engagement
- Work-based product safety culture action plan