

**Name:**

Karen Betts

Role:

Head of Compliance

Meet Karen

Karen Betts heads the Compliance team at BRCGS safeguarding the quality of the work undertaken through our global network of Certification Bodies. Karen is amused to still be working at BRCGS after 14 years having starting here on a temporary 3 month contract when she formed 70% of the technical team.

Reminiscing about where she was working 25 years ago, Karen says that she would have been eating ice cream in a hairnet and wellies as the Technical Manager at La Maison des Sorbets, who made delicious ice cream desserts for 'posh' London hotels such as the Ritz and Grosvenor House.

With a degree in Food Science, Karen has worked at a variety of food manufacturers across sandwiches, ready meals, desserts and a Japanese owned sushi factory supplying the major UK retailers, before entering the brave new world of certification.

Starting with simultaneously writing Issue 5 of the Food Safety Standard and Issue 3 of the Packaging Materials Standard backed by committees of experts, Karen then went on to pioneer a compliance structure to ensure integrity in BRCGS certification results. Karen is most proud to have since built up and then worked with a global team of highly respected auditors who deliver this work together with a great home team of Ritu, Monica and Anna.