



May 21-22, 2019  
Loews Coronado Bay Resort  
San Diego, California

## **Nancy M. Troyano PhD, BCE**

**Entomologist and Director of Technical Education & Training**

**Rentokil North America**

Nancy received her PhD in Entomology from Virginia Tech, with research primarily focused on virus transmission by mosquitoes.

Nancy is also a Board Certified Entomologist, skilled in medical, veterinary and urban entomology.

In 2009, Nancy began working for Rentokil North America where she currently serves as the Director of Technical Education and Training. Nancy is responsible for leading and supporting education and training for over 4,500 pest technicians. She develops comprehensive academic programs and pest management courses that are utilized globally, and oversees a team that manages new hire training and continuing education programs.

Additionally, Nancy provides ongoing technical support to field operations and acts as a subject matter expert for vector management programs.