

**Name:**

Charlotte Burden

Country:

United Kingdom

Company:

Carton Edge Ltd

Job Title:

Managing Director

Why did you join the BRCGS Professional Programme?

I signed up for the BRCGS Professional Programme because as an individual I wanted to enhance my personal knowledge in order to implement that understanding through management and onto the shop floor. For Carton Edge the professional qualification is a great tool for us. Professional status shows to our customers our commitment to Product safety, Quality and legality.

What value do you personally feel the BRCGS Professional certification brings to you?

I feel this scheme will enable me to guide my team with more confidence. As well as this, I feel proud of the personal achievement of being the first member in Europe of BRCGS Professional in the Packaging sector and only the second person in the world; this is an exciting achievement for me personally and for Carton Edge Ltd.

How has/will the recognition programme impacted your work?

It has given me assurance in my decision making, as the combination of courses required to become a BRCGS Professional gives you a great understanding of all the concepts of HACCP, Root Cause Analysis, Validation & Verification and Risk Assessment in order to fully implement the standard effectively and efficiently.

Would you have completed the component courses anyway?

I think I would have slowly completed the components as it was important to me as the Managing Director that the correct foundations are in place in order to execute the right outcomes, but having the knowledge of working towards a certification made it all the more worthy for me individually and for the business.

How did you get to your current role?

I joined the family owned business back in 2011 as part of the Quality Team and over the next 5 years spent time in all departments learning the business and then as part of a succession plan, made the transition to MD in early 2016.

What are your career ambitions/aims?

As this is a family owned business my aim is to continue the success of the past 25 years, improving and adding to our business capabilities. We want our customers to have the confidence in us to know that they are working with the best in the business and the BRCGS certification is another way of verifying that.