

**Name:**

Lucille Sheppard

Country:

UK

Company:

Hand In Hand Professionals Ltd

Job Title:

Consultant

What is your current role?

Having worked in food manufacturing and processing for over 25 years Lucille started out on the path of consultancy in 2009, running her own business and specialising in helping her clients to in-stall and maintain systems in line with the BRCGS or ISO standard of their choice.

How did you get to your current role?

Having worked several years in processing on the shop floor in various position and promoted to the quality control department Lucille found herself in the enviable position of being supported by her employer to attend day release to Brackenhust College to undertake her degree in Food Science and Technology. She states she will be forever grateful to them for the commitment and support received to enhance her carrier which from that day continued on an upward trend.

What is your educational background?

Lucille holds an Honours Degree in Food Science and Technology, advanced HACCP, advanced hy-giene, CIEH professional trainer, NEBOSH Management of Health and Safety. Lucille has given valuable extensive support to Intertek's client supplier approval auditing pro-gramme and has spent the lock down studying and passing the BRCGS lead auditor courses for Food, Agents and Brokers, and Storage and Distribution Standards along with category examinations with a view to becoming a BRCGS auditor. Lucille is also an ISO Lead Auditor..

What are your career ambitions/aims?

Now as an experienced, motivated and compassionate consultant, auditor and trainer Lucille keeps her eye on the ultimate goal: results. Lucille sees her function as a service and a pleasure not just a job. Lucille's aim is to empower her clients with the knowledge and skills they require to be self-sufficient and leave them in a much stronger position to the one she found upon engagement. No one is more proud than Lucille when her clients successfully navigate their way through the rigours of their BRCGS or ISO audit and she gets to witness their smiles and sense of achievement at the end of the audit experience.

What value do you personally feel the BRCGS Professional certification brings to you?

Proud to be a BRCGS Professional! Lucille sees this certification as the stamp on her professionalism, knowledge and commitment to her clients.

How has/will the recognition programme impacted your work?

When a potential new client is looking for a reliable professional who have the relevant experience and qualifications the BRCGS Professional certifications will give them the confidence that they have found in her the commitment and professionalism they are seeking and deserve.

*Services offered: BRCGS Standards: Food, Storage and Distribution and Agents and Brokers. Website: hihgroup.co.uk Tel: 077483 72683 email: info@hihgroup.co.uk