



Product  
Safety  
Management

## COURSE TITLE: **Root Cause Analysis**



DURATION  
**1 Day**



ASSESSMENT/PASS MARK

**Workplace Audit; Pass Mark 75%.**



COURSE SUMMARY

- **Pre-Reading/ Pre Course Activities**
- **Welcome, Communication & Housekeeping**
- **Introduction to RCA and Terminology**
- **RCA in the Standards**
- **Overview of RCA**
- **Team identification/analysis of data**
- **Question & Questioning techniques**
- **5 Why's Analysis**
- **Cause and Effect Analysis**
- **Pareto Principle**
- **Preventative Action Plan**
- **Work-based RCA Course Assessment**