



Global Delivery Partners 2021

Bouncing Back Stronger

18 November 2021

Running order 11:30 – 18:30 GMT

- 11:30** **Welcome Address**
John Kukoly, Director of BRCGS
- 11:35** **BRCGS Update: Setting the Scene**
John Kukoly, Director of BRCGS
- 11:50** **The State of the World – Update on Covid-19 Policies and Lessons Learned from the Pandemic**
John Figgins, Senior Technical Manager
- 12:15** **GFSI Update and BRCGS' Position**
Karen Betts, Head of Compliance
- 12:40** **Efficient, Flexible, Digital: BRCGS-Ready Software**
Jake Lewin, CEO, Intact US
- 12:55** **Networking Break**
- 13:10** **Compliance Strategy and KPIs**
Karen Betts, Head of Compliance
Anna Malek-Woznica, Compliance Technical Manager
- 13:35** **Storage & Distribution Issue 4 – Lessons Learned**
Foram Mehta, Global Standards Manager - Storage & Distribution
- 13:50** **Packaging Materials Issue 6 – Lessons Learned**
John Revell, Compliance Auditor
- 14:05** **Networking Break**
- 14:20** **Academy Updates**
Sara Dias, Training Operations Manager

- 14:45 **BRCGS Professional Updates**
Robert Moss, Business Training Manager
- 15:00 **Agents & Brokers – Issue 3**
Foram Mehta, Global Standards Manager - Storage & Distribution
- 15:15 **Extended Networking Break**
- 16:00 **Food Issue 9 Update and Breakout Sessions**
Angela O’Donovan, Head of Standards
John Figgins, Senior Technical Manager
- 16:45 **Next Generation Directory**
Mark Pettengel, Digital Business Director
Antony Harrison, Head of Digital Services
- 17:10 **Networking Break**
- 17:25 **Auditor Resource and Development – Panel Discussion**
Angela O’Donovan to Moderate
- 17:50 **Gluten-Free Certification Program Updates**
Barry Meikle, Technical Manager, Free-From Standards
- 18:05 **Top Non-Conformances**
John Figgins, Senior Technical Manager
- 18:30 Closing Remarks
- Post Event- “Ask the Standard Manager” session

Supplementary Recorded Sessions:

- **ETRS Case Study**
Kerry Futter, Business Development Manager – EMEA Region
- **Plant-Based**
Barry Meikle, Technical Manager, Free-From Standards
- **Getting the Most out of the BRCGS Service Package**
John Tomlinson, Global Sales, Marketing & Business Strategy Director