

THE FIVE DIMENSIONS (PILLARS) OF A FOOD SAFETY

GFSI'S Definition of Food Safety Culture

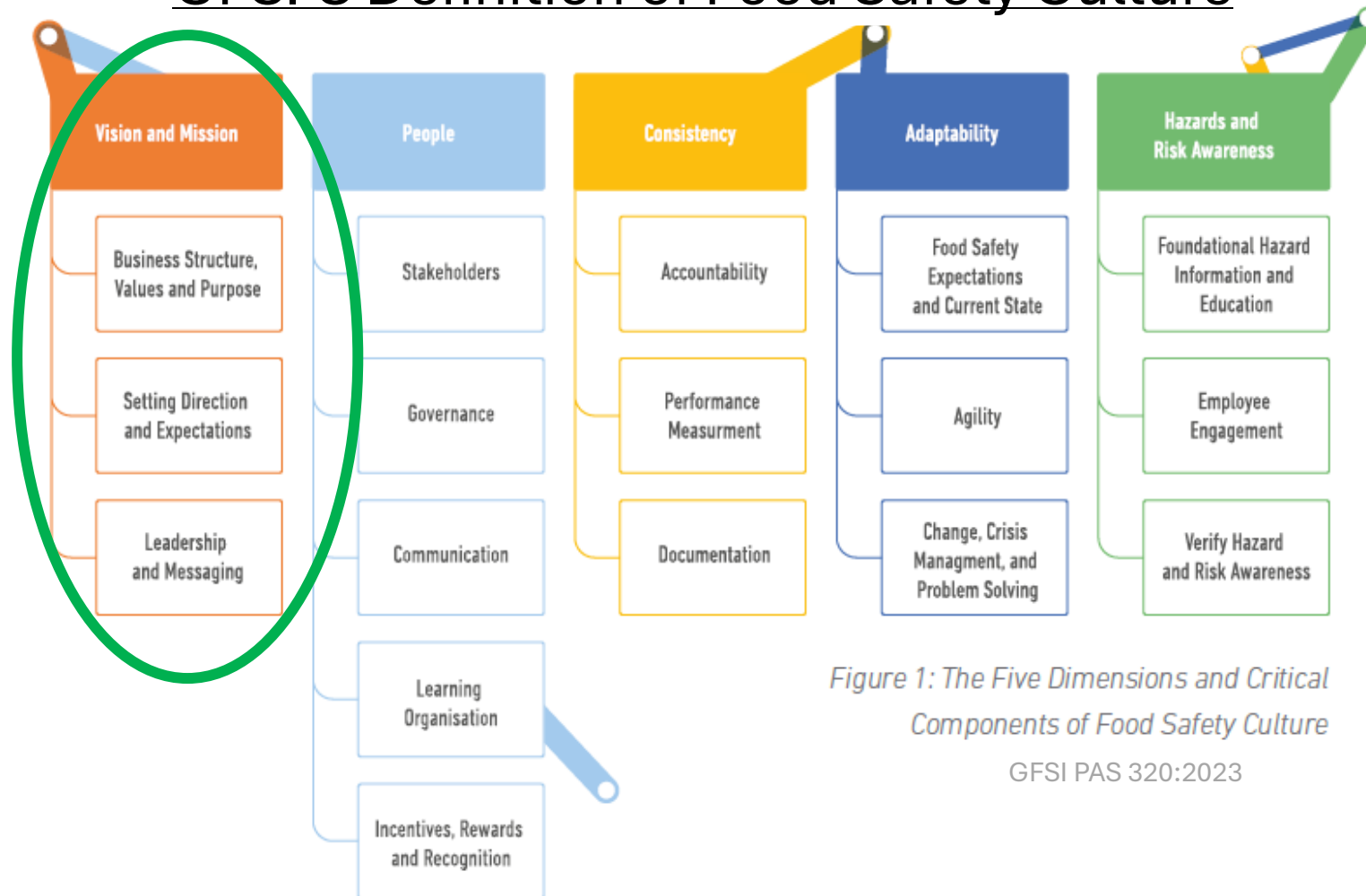


Figure 1: The Five Dimensions and Critical Components of Food Safety Culture

GFSI PAS 320:2023

Vision and Mission: The Target



- The organization should clearly have food safety prominent in the overarching vision and mission.
- All employees, from senior executives to hourly workers, must embrace and practice the vision and mission.
 - Executives and senior management visibly embrace good safety
- Expectations of employees are clear, understandable, and visible
- Writing statements isn't enough; organization and people must bring it to life every day

Vision & Mission: Advancing Maturity

Low
Maturity



Add food safety to the organization's vision and mission;
communicate to employees

Post the Product Safety & Quality Policy throughout the organization
Train new hires on day 1 and annually



Clearly establish each employee's responsibility to food safety

Can be in job description, policy or procedure
Include key requirements in your GMP training program



Give the employee's the power to "pull the cord"



Share areas of concern with frontline workers; help them
understand the "why"

Explain the why: We may never meet the people who use our
product, but they trust that what we make helps keep their food safe!



Initiate "near misses" investigations into food safety incidents



Maintain vigilance; prominently display metrics
(# of days since last quality hold, GMP non-compliance, or pre-
op inspection failure)

High
Maturity

NOTE:

The criteria can be adapted to align with the size and complexity of your company. It's scalable and flexible, ***not prescriptive.***

MATURITY MATRIX

5 Dimensions (Pillars) of Product Safety & Quality Culture

[illegible]

**Score each dimension 1 - 6 for past year and current year
(1 = low maturity, 6 = highest maturity)**