



Audit Management 360

Professional Services Packages

Guarantee the successful implementation of your new Audit software solution with our expert project support.



What are Professional Services?

Our team of food safety experts will ensure the success of your project implementation and empower your users with our managed project set up and services.

Safefood 360° Professional Services provide the necessary product and food safety assistance to your project leader and internal team to ensure your programs and documentation are set up in a timely and efficient way.

These services are designed to minimize disruption to your business and ensure you maximize resources during this digital transformation to deliver ROI on-time and on-budget.

Each team member is a food safety professional by background, joining us from a variety of positions across supply chains including managers, technologists and operators who all have practical experience with maintaining compliance and audits at a site level.

Experienced in all GFSI standards with specialist knowledge in BRCGS, SQFI, and FSSC, as well as all major retailer standards and global legislation, our managed services team will do the heavy lifting of your project so your team can continue to focus on value added activities during your set up.

Professional Services Packages

Bronze

Quick start your implementation with our team training your staff on the basics of your new solution. Suitable for smaller companies who wish to prioritize speed and self-build.

Silver

All Bronze has to offer plus our team doing some of the heavy lifting by building some of your custom checklists, risk assessment and consultative review of your programs.

Gold

Everything in Bronze and Silver, as well as more support for Custom checklists, Master Data, Mass Document upload and full Internal Audit set-up. Suitable for organisations with complex audit needs defined or that want the project fully managed.

Platinum

For organisations with complex audit structures that require additional support. Go beyond our pre-configured tiers with scoped support customized to your exact requirements.



More information

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Allows food manufacturing businesses to independently set up and deploy their systems without assistance from our Professional Services team.

This is a lightweight package designed for businesses that wish to prioritize business agility and speed.

This means that our team of experienced experts will train your staff on the basics of their new solution and your team members will self-implement the rest.

Not suitable for every business, in the right circumstances this will allow you to accelerate your digital transformation.

Recommended for teams that have familiarity with other audit software solutions and have the resources and capacity to take the project on directly.



Includes:

Services	Hours
Master Data	1
Auditing: Programs & Records, Checklists and Scoring	2
Documents Module	1
Management Review	0.5
Corrective Actions	1.0
Admin: Settings + Employees/Contacts + Alerts	1.5
Q&A	1

Go beyond the basics of implementation and save time to deployment with a Professional Services package that ensures project velocity.

Everything **Bronze** has to offer and more, this package is optimized for businesses that wish to accelerate the early stages of their project.

Our experts will support your team as they self-implement with full one-on-one training and consultative reviews of your audit workflows and advice on best practices.

Beyond these sessions, our team will also accelerate the learning curve, by implementing some of your checklists and performing the tedious back-end configuration, so your staff can focus on more value-added activities.

Suitable for all teams that want to lead their own project, but also want the assurance of support and oversight that they are on the right path.



Includes:

Services	Hours
Full Bronze Package	8
Consultative Reviews on Best Practice	2
2x Custom Checklists (including Scoring)	3
Alerts and Escalations	1
Customizable Risk Assessments & Corrective Actions	1.5
Master Data Upload up to 30 User Invitations	0.5
Full Solution Training Manual	-

Designed for organizations with complex audit requirements who wish to achieve project implementation on-time and on-budget with no surprises.

Everything **Bronze** and **Silver** include and more, this premium package is catered for businesses which have more complex requirements who wish to achieve their digital transformation in a concise period of time.

Our experts will do the heavy lifting of the project and support your team by building your own custom audit checklists, workflows, and enhanced back end support to get up and running with the system.

We will also fully configure your internal audit processes to align with your GFSI scheme of choice and provided additional training, context, clarity, understanding, and reassurance of your path to using Audit Management 360, both now and into the future.



Includes:

Services	Hours
Full Bronze Package	8
Full Silver Package	8
4x Custom Checklists (including Scoring)	5
Master Data Upload up to 60 User Invitations	1
Master Document Upload	1
Full GFSI Internal Audit Set-Up	1
Full Solution Training Manual	-

Go beyond the basics of implementation with full time assurance and support from our team at all stages throughout your life time use of SF360.

Designed for companies who do not wish to leave anything to chance, SF360 Platinum is an ultra-tier level designed as fully custom and unique to your needs.

Including API development, custom training schedules, ongoing consultative reviews or enhanced customer support, fully bespoke Service Level Agreements can be agreed upon full scoping.

If you wish, our team can also further future-proof your systems and ensure inter-operability with our Food Safety Management and Supplier Quality Management Solutions.

Contact us to learn more.



Includes:

Services	Hours
Full Bronze Package	8
Full Silver Package	8
Full Gold Package	8
Custom Requirements	-
Developer API Support	-
Enhanced SLA	-
Custom Training Manuals	-

Services	Bronze	Silver	Gold	Platinum
Master Data	✓	✓	✓	✓
Auditing: Programs & Records, Checklists and Scoring	✓	✓	✓	✓
Documents Module	✓	✓	✓	✓
Management Review	✓	✓	✓	✓
Corrective Actions	✓	✓	✓	✓
Admin: Settings + Employees, Contacts + Alerts	✓	✓	✓	✓
Q&A	✓	✓	✓	✓
Consultative Review on Best Practice		✓	✓	✓
2x Custom Checklists (including scoring)		✓		
Alerts and Escalations		✓	✓	✓
Customizable Risk Assessments & Corrective Actions		✓	✓	✓
Master Data Upload (up to 30 user invitations)		✓	✓	✓
4x Custom Checklists (including Scoring)			✓	✓
Master Data Upload (up to 60 User Invitations)			✓	✓
Master Document Upload			✓	✓
Full GFSI Internal Audit Set-Up			✓	✓
Full Solution Training Manual	✓	✓	✓	✓
Custom Requirements				✓
Developer API Support				✓
Enhanced SLA				✓
Custom Training Manuals				✓

*Disclaimer: The above table is provided for illustration purposes only and may not be an exact representation of the product. Safefood 360° reserves the right to alter, adjust, or change product specifications, solutions and aspects of its services at any time without notice



Powered by:



About LGC ASSURE

We improve assurance across your site, operation or supply chain network. We provide Intelligent Assurance through a range of products and services, delivered by our team of experts at [BRCGS](#), [INFORMED Sport](#), [Safefood 360°](#) and [SSAS](#).

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