



Delivery Partners Europe 2025

26 February 2025

Melia Milan, Via Masaccio 19,
20149, Milan, Italy

26 February 2025

8:30 AM	Welcome Address Jessica Burke, Delivery Partner Program Manager
8:35 AM	Setting the Scene and Business Update Amanda McCarthy, Business Director
8:55 AM	Standards: The latest Updates and Insights Angela O'Donovan, Head of Programmes
9:25 AM	GFSI Benchmark Review: Impact on Certification Bodies (CBs) and Sites Anna Malek-Woznica, Head of Integrity
9:55 AM	Networking Break
10:25 AM	Panel Discussion: Tackling Auditor Challenges with Findings Moderated by: Anna Malek-Woznica Paola Siniscalchi, Scheme Specialist – Food, DNV Business Assurance Mark Fincham, UK Technical Manager – Food, LRQA Emma Hosking, Global Product Manager – BRCGS, SGS
11:05 AM	Effective Root Cause Analysis John Figgins, Senior Technical Manager
11:35 AM	Workshop: Addressing Incorrect NC Allocation – Examples and Solutions for Auditors and Tech Reviewers Angela O'Donovan, Head of Programmes



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12:15 PM	Lunch Break
1:15 PM	Introduction to “Verify”: Understanding Its Purpose and Benefits Antony Harrison, Head of Digital Services
1:45 PM	Academy: Communication Mastery Workshop Victoria DuPont, BRCGS ATP/Auditor and CSCA Auditor, Bee Totally Compliant Ltd Supported by: Sara Dias, Head of BRCGS Academy
2:25 PM	START Update: New Approach and Insights Angela O’Donovan, Head of Programmes
3:05 PM	Networking Break
3:35 PM	Packaging Issue 7: Key updates and supporting documents Gwenda Jarrett, Programme Manager - Global Non-Food Standards
4:05 PM	Reviewing the Key Principles of Production Risk Zoning John Figgins, Senior Technical Manager Merce Sanchez, Programme Manager – Global Food Standards
4:45 PM	Closing Remarks Jessica Burke, Delivery Partner Program Manager