



Product
Safety
Management

COURSE TITLE: **Influential Conversations**



DURATION
1 Day



ASSESSMENT/PASS MARK

Post Workshop Assessment, Pass Mark 60%



COURSE SUMMARY

- Welcome and Introduction
- Holding influential conversations at work
- Exploring stakeholder perspectives
- Using skilful questions to gain knowledge
- Listening actively to build a case for your ideas
- Linking benefits to stakeholder priorities
- Documenting Risk Assessments and Review
- Session Close