



Delivery Partners Europe 2024

08 February 2024

The British Motor Museum,
Warwick, CV35 0BJ

08 February 2024

8:45 AM	Welcome Address Jessica Burke, Delivery Partner Relationship Manager
8:50 AM	Setting the Scene and Business Update Amanda McCarthy, Business Director
9:10 AM	Standards: The latest Updates and Insights Angela O'Donovan, Head of Standards
9:55 AM	BRCGS Training: Reflecting on the Past, Preparing for the Future Sara Dias, Head of BRCGS Academy
10:15 AM	Networking Break
10:45 AM	Food 9 - Ask the Experts Chair: Barry Meikle, Technical Manager - Food Panelists: TBD
11:30 AM	Reflection and Roadmap: The Directory's Journey and Future Antony Harrison, Head of Digital Services
12:00 PM	Empowering Certification Bodies: Accessing Sales and Marketing Tools for Success Kayleigh Plumbridge, Regional Marketing Manager, EMEA
12:20 PM	Lunch



Delivery Partners Europe 2024

08 February 2024

The British Motor Museum,
Warwick, CV35 0BJ

08 February 2024

1:30 PM	Driving Excellence through Compliance & Integrity Karen Betts, Head of Certification Integrity Anna Malek-Woznica, Certification Integrity Technical Manager Ritu Bajaj, Certification Integrity Audit Manager
2:30 PM	Global Standard Gluten-Free, Issue 4 – Cake Cutting! Barry Meikle, Technical Manager - Food
2:40 PM	Networking Break
3:10 PM	BRCGS Response to Industry Challenges John Figgins, Senior Technical Manager
3:40 PM	Workshop – Unlocking Insights: Seeking Feedback to Enhance Support
4:20 PM	Closing Remarks