



# Delivery Partners Europe 2025

26 February 2025

Melia Milan, Via Masaccio 19,  
20149, Milan, Italy

## 26 February 2025

8:30 AM	<b>Welcome Address</b> Jessica Burke, Delivery Partner Program Manager
8:35 AM	<b>Setting the Scene and Business Update</b> Amanda McCarthy, Business Director
8:55 AM	<b>Standards: The latest Updates and Insights</b> Angela O'Donovan, Heads of Programmes
9:25 AM	<b>GFSI Benchmark Review: Impact on Certification Bodies (CBs) and Sites</b> Anna Malek-Woznica, Head of Integrity
9:55 AM	<b>Introduction to "Verify": Understanding Its Purpose and Benefits</b> Antony Harrison, Head of Digital Services
10:15 AM	<b>Networking Break</b>
10:45 AM	<b>Ask the Experts: Tackling Auditor Challenges with Common Food 9 NCs</b> Moderated by: Anna Malek-Woznica, Head of Integrity Panelists: TBD
11:25 AM	<b>How can effective Root Cause Analysis address the common NCs</b> John Figgins, Senior Technical Manager
11:55 AM	<b>Workshop: Addressing Incorrect NC Allocation – Examples and Solutions for Auditors and Tech Reviewers</b> Angela O'Donovan, Head of Programmes



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12:35 PM	<b>Lunch Break</b>
1:35 PM	<b>Packaging Issue 7: Key updates and supporting documents</b> Gwenda Jarrett, Programme Manager - Global Non-Food Standards
2:05 PM	<b>Academy Workshop</b> Sara Dias, Head of BRCGS Academy
2:50 PM	<b>START Update: New Approach and Industry Perspectives</b> Speaker TBD
3:20 PM	<b>Networking Break</b>
3:50 PM	<b>Calibration Session: Addressing High-Risk, High-Care Zoning</b> Gwenda Jarret, Programme Manager - Global Non-Food Standards Merce Sanchez, Programme Manager - Global Food Standards
4:30 PM	<b>Navigating the Future: AI and Its Role in Shaping Auditing Practices</b> Moderated by: TBD Panelists: TBD
5:10 PM	<b>Closing Remarks</b> Jessica Burke, Delivery Partner Program Manager