

SUCCESS STORY

BRCGS 
PROFESSIONAL



Name: **Beyza Mutlu**

Job title: **Quality Assurance Chief**

Country: **Turkey**

Tell us about your background / you / role / education / outside of work.

I am currently working as a Quality Assurance Chief at a food manufacturing company in Türkiye, operating within the hazelnut processing industry. Our facility is certified to both BRCGS and IFS standards, and I am actively involved in maintaining and improving these management systems.

I have approximately five years of experience in the food sector, with a strong focus on food safety, quality management systems, quality analyses, and audit processes. Throughout my career, I have taken part in internal and external audits, the implementation of food safety standards, continuous improvement activities, and ensuring compliance with international requirements.

Outside of work, I enjoy watching films, travelling to discover new places, and continuously developing myself by learning new information.

Why did you join the BRCGS Professional Programme?

I joined the BRCGS Professional Programme to strengthen my technical knowledge, support brand protection for my company, and gain deeper insight into Product Safety Management at an international level. Being part of a globally recognised professional programme was also an important step for my personal and professional development.

What value do you personally feel the BRCGS Professional certification brings to you?

The BRCGS Professional certification has provided me with enhanced technical competence, increased confidence during audits, and the opportunity to belong to a wider professional community. It has also contributed positively to my employability and credibility, both within my organisation and with external stakeholders.

How has the training helped improve operations at your site/company?

The training has helped improve operations at our site by supporting stronger product safety practices, contributing to better audit outcomes, and increasing trust with customers and business partners.

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What did you most enjoy about the training?

I particularly enjoyed the trainer's expertise, the interactive training methods, and the practical approach used throughout the programme.

What are you most looking forward to within the Professional community?

Within the Professional community, I am most looking forward to networking with like-minded professionals, attending community events, and benefiting from exclusive learning opportunities such as Microlearning.

How do you plan to keep your skills up to date?

I plan to keep my skills up to date through the Professional Development Programme (PDP) by enrolling in further training, participating in mentoring, attending industry conferences and webinars, and continuing my learning through e-learning platforms and additional qualifications.

What are your career ambitions/aims?

My long-term career ambition is to lead my own team of technical professionals, contribute to implementing the BRCGS Professional Programme across different areas of my organisation, and be recognised as a trusted professional within the food safety industry.